

STRANMILLIS UNIVERSITY COLLEGE A College of Queen's University Belfast

DATA PROTECTION POLICY

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1 Policy Statement

Stranmillis University College is required by law to comply with the Data Protection Act1998 (1998 Act). This document is the College's policy in response to the requirements of the 1998 Act.

The College is committed to ensuring that all employees, registered students, agents, contractors and data processors comply with the 1998 Act, regarding the processing and confidentiality of any personal data held by the College. To do this, the College must comply with the Data Protection Principles contained within the 1998 Act.

2 Data Protection Principles

In summary these state that personal data shall:

- 1. Be processed fairly and lawfully and only when certain conditions are met.
- 2. Only be obtained and processed for specified and lawful purposes.
- 3. Be adequate, relevant and not excessive.

- 4. Be accurate and where necessary up to date.
- 5. Be kept for no longer than necessary.
- 6. Be processed in accordance with data subjects' rights.
- 7. Be protected by appropriate security measures.

8. Not be transferred outside the European Economic Area, to countries without adequate protection unless the consent of the data subject has been obtained.

College staff and students, or others who process or use any personal information on behalf of the College, must ensure that they follow these principles at all times.

All staff and students have an individual responsibility to ensure that they adhere to the College's Data Protection Policy and the 1998 Act.

Any breach of the College's Data Protection Policy or the 1998 Act by a member of staff or student can be considered as a disciplinary matter. It may also be a criminal matter for which the College and the individual concerned could be held criminally liable.

3 Definitions

The following terms are used in this document:

Data:	Information which is being used or held in a computerised system, or a 'relevant filing system' i.e. a manual filing system that is structured in such a way that data contained within it is readily accessible.
	Data can be written information, photographs, fingerprints or voice recordings.
Personal Data	Information that identifies and relates to a living individual, and includes any expression of opinion or intention about the individual
Processing	Anything which can be done with personal data i.e. obtaining, recording, holding, organising, adapting, altering, retrieving, consulting, disclosing, aligning, combining, blocking, erasing, destroying etc.
Data Subject	An individual who is the subject of personal data. This will include: staff, current and prospective students, graduates, suppliers of goods and services, business associates, conference delegates, survey respondents etc.

- **Data Controller** Stranmillis University College is the data controller. This term includes College staff who collect and process personal data on behalf of the organisation, and students who are collecting and processing personal data or as part of their studies.
- **Data Processor** Any person (other than an employee of the College) who processes personal data on behalf of the College, e.g. printing agency

Recipient Any person or organisation to whom personal data are disclosed.

The College's Data Protection Officer¹

- maintains the College's entry in the Data Protection Register which is held on the Information Commissioner's website,
- provides advice on data protection matters in College
- assists colleagues in responding to data protection queries, such as requests for disclosure of information from data subjects – "subject access requests".

4 Notification

The College has registered with the Information Commissioner's Office as a Data Controller and notifies about:-

- the personal data that it will process.
- the categories of data subject to which personal data relates
- the purposes for which the personal data will be processed
- those people to whom the College may wish to disclose the information.
- any countries or territories outside the European Economic Area to which the College may wish to transfer the personal data
- a general description of security measures taken to protect the data.

Upon request, the College shall notify all staff, students and other relevant data subjects of the types of personal data held by the College about them, and the reasons for which it is processed.

The information currently held by the College and the purposes for which it is processed, form the official notification that has been submitted to the Information Commissioner's Office. When processing for a new or different purpose is introduced the individuals affected by that change will be informed and the official notification will be amended.

Further details can be obtained from the College's Data Protection Officer.

5 Security

The security of personal information in the possession of the College is of paramount importance and is, therefore, addressed in various policies and procedures

¹ The Data Protection Officer is currently Ursula Doherty, Head of Human Resources.

throughout the institution. In addition to the principles and procedures contained within this section of the policy, staff and students are also advised to read and adhere to the College's Information Security Policy, IT Systems – Regulations for Acceptable Use and Data Protection Regulations

Staff are reminded that the Data Protection policy also applies to handling College personal data when working off site and/or using portable technologies (e.g., laptops, mobiles, pen drives etc).

6 General Principles

All personal data held on behalf of the College, whether electronically or on paper, must be kept securely, no matter whether it is kept by an individual or by a Department.

Personal data must not be disclosed to any unauthorised third party by any means, accidentally or otherwise.

Staff are reminded that it is the individual's responsibility to adhere to this policy document. It is College policy that unauthorised disclosure may be viewed as a valid reason for disciplinary action.

7 Responsibilities

Departmental Responsibilities

Key post holders have responsibility for ensuring that:

- All personal data being processed within the department complies with the Data Protection Act 1998 and the College's Data Protection Policy (including any subsequent amendments or additions) and is included in the College official Data Protection Notification.
- That all forms and correspondence used by the department to request personal data, clearly state the purposes for which the information is to be used, the period of time it is to retained, and to whom it is likely to be disclosed.
- All contractors, agents and other non-permanent College staff used by the department are aware of and comply with, the Data Protection Act 1998 and the College's Data Protection Policy.
- All personal data held within the department is kept securely and is disposed of in a safe and secure manner when no longer needed.

Staff Responsibilities

All staff must ensure that:

 Personal data which they provide in connection with their employment is accurate and up-to-date, and that they inform the College of any errors, corrections or changes, for example, change of address, marital status, etc;

- Personal data relating to living individuals which they hold or process is kept securely;
- Personal data relating to living individuals is not disclosed either orally or in writing, accidentally or otherwise, to any unauthorised third party. Unauthorised disclosure may be considered a disciplinary matter.
- When supervising students who are processing personal data, that those students are aware of the Data Protection Principles, and the College's Data Protection Policy.

Student Responsibilities

All students must ensure that:

- Personal data which they provide in connection with their studies is accurate and up-to-date, and that they inform the College of any errors, corrections or changes, for example, change of address, marital status, etc;
- When using College facilities to process personal data (for example, in course work or research), they notify their staff supervisor/advisor in the relevant department who will provide further information about the College's policy on data protection compliance.

The College shall not be held responsible for errors of which it has not been informed.

8 Disposal Policy For Personal Data

The Data Protection Act 1998 places an obligation on the College to exercise care in the disposal of personal data, including protecting its security and confidentiality during storage, transportation, handling, and destruction.

All staff have a responsibility to consider safety and security when disposing of personal data in the course of their work. Consideration should also be given to the nature of the personal data involved (i.e., how sensitive it is), and the format in which it is held.

9 Retention Policy For Personal Data Records

The Data Protection Act 1998 places an obligation on the College not to hold personal data for longer than is necessary. The following link to the Information Commissioner's Office leads to general guidance on retention of personal data.

http://www.ico.gov.uk/for_organisations/data_protection/the_guide/information_stand ards/principle_5.aspx

The College will ask staff once per year to check the accuracy of the personal data which the College holds about them (e.g., via ESS or by making an appointment to view the personal file held in HR).

10 Processing Personal Data

Staff should ensure that they are familiar with the College's Data Protection Policy and official Data Protection Notification.

Staff whose work involves the processing of personal data must ensure they observe the eight data protection principles of the 1998 Act and comply with the College's Data Protection policy and any amendments or supplementary guidance issued from time to time.

Staff whose work includes responsibility for supervision of students' academic work have a duty to ensure that students observe the eight principles of the 1998 Act and comply with the College's Data Protection policy and any amendments or supplementary guidance issued from time to time.

All staff should ensure that any holding or processing of personal data is included in the College's official data protection notification.

All staff and students are responsible for ensuring that:

- Any personal data, which they hold or use, in whatever format, is kept securely and that appropriate care is taken in disposing of personal data.
- Personal data is not disclosed deliberately or accidentally either orally or in writing to any unauthorised third party.

11 Disclosure of Personal Data

Staff who are unsure as to the nature of authorised third parties, to whom they can legitimately disclose personal data, should check the College's official data protection notification and if still in doubt seek advice from their line manager or the Data Protection Officer.

All staff should note that unauthorised disclosure will usually be a disciplinary matter. It may also be a criminal matter for which the College and the individual concerned could be held criminally liable.

12 Sensitive Personal Data

The 1998 Act introduced a new category of sensitive personal data, which is subject to additional safeguards. Sensitive personal data is any personal data, which includes information on

- racial or ethnic origin,
- political opinions, religious or similar beliefs,
- trade union membership,
- physical or mental health,
- sexual life,
- the (alleged) commission of any offence, subsequent proceedings or sentence.

Sensitive personal data should normally only be processed if the data subjects have given their explicit (written) consent to this processing.

Explicit consent, is consent that refers to specific and identifiable processing of personal data,. Such consent should where possible be obtained in writing as this can be used for future reference, whilst explicit verbal consent cannot.

If this is not possible, the data may still be processed if one of a number of other conditions is met. The College may process sensitive personal data without the subjects' explicit consent if the processing is necessary:

- Because of any right or obligation imposed by employment law.
- For medical purposes, including medical research, and is undertaken by a health professional or equivalent person.
- With appropriate safeguards, for equal opportunities monitoring of information on ethnic origin.

Disclosure of such information without consent is permitted only in "life or death" circumstances, e.g., if a data subject is unconscious, a tutor can tell medical staff that the data subject has a medical condition.

Sensitive personal data must be protected with a higher level of security. It is recommended that sensitive records are kept separately in a locked drawer or filing cabinet, or in a password-protected computer file.

13 Incoming and Internal Mail

The following principles should be applied to the processing of incoming and internal mail:

- Paper-based mail that is marked 'Personal', or 'Private and Confidential', or which appears to be of a personal nature, should only be opened by the addressee, or a designated person. Unless paper-based mail items are marked in this way, it will be assumed that they do not contain personal or confidential information.
- Any other mail will be assumed not to contain confidential information, as designated by the 1998 Act.
- Staff should not use their College address for non-College matters.

14 Contractors, Short-Term And Voluntary Staff

The College is committed to ensuring that the use made of personal data by any data processor working on its behalf, whether as, an agent, or in a voluntary capacity, or as a consultant or contractor undertaking work for the College is compliant with the Data Protection Act 1988. In accordance with Schedule 1, Part II, sections 11 and 12 the College will engage a Data Processor under a written contract which: (i) obligates the Data Processor to comply with obligations equivalent to those imposed on the College by the seventh data protection principle; and (ii)

obligates the Data Processor to act only on instructions from the College. Any Data Processor must:

- Ensure that any personal data collected or processed in the course of work undertaken for the College, is kept securely and confidentially. This applies whether the data is an integral part of the work, or whether it is simply contained on media or in places which contractors etc need to access; it applies whether or not the College explicitly mentions the data in the contract.
- Ensure that all such data is returned to the College on completion of the work, including any copies that may have been made.
- Give the College details of any processing of personal data that will be undertaken as part of a contract, so that the College can ensure that the appropriate data protection notification is made, and ensure that neither they nor their employees nor any sub-contractors carry out any processing other than that which has been agreed.
- Give the College details of any intended disclosure of personal data to any other organisation or any person who is not a direct employee of the contractor. The College will need to satisfy itself that such disclosures are covered by its data protection notification, and they should not be made until the written consent of the College has been received. Where such disclosures are not covered by the notification, the College will advise the contractor or other worker not to undertake disclosure until consent is received from the data subjects concerned.
- Ensure that any personal data made available by the College, or collected in the course of the work, is neither stored nor processed outside the UK unless written consent to do so has been received from the College.
- Take all practical and reasonable steps to ensure that they, their employees, or any sub-contractors do not seek to obtain access to any personal data beyond what is essential for the work to be carried out properly.

15 Transfer of Data Overseas

The Eighth Data Protection Principle prohibits the transfer of personal data to any country outside the European Economic Area (EEA) (EU Member States, Iceland, Liechtenstein and Norway,) unless that country ensures an adequate level of protection for data subjects.

In instances where personal data is being sent outside the EEA.the College will follow the Information Commissioner's guidance about transferring personal data overseas. This can be accessed from the following link:

http://www.ico.gov.uk/for_organisations/data_protection/overseas.aspx

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