



STRANMILLIS UNIVERSITY COLLEGE
A College of Queen's University Belfast

Student Charter

Principal's Introduction

The University College is committed to achieving excellence in terms of the teaching and learning environment it provides for its students. We want the time spent at Stranmillis to be a rich and rewarding experience for students.

The Student Charter has been developed by the University College in consultation with students. It demonstrates the University College's commitment to providing high quality services to support our students on their learning journey.

The Charter sets out the principles of the partnership between the University College and its students. The commitment to creating a learning environment based on mutual respect is articulated. The respective responsibilities and entitlements are set out. They provide a mutually supportive framework which will benefit both staff and students.

Prof. Anne Heaslett,
Principal

Student President's Introduction

The Student Charter has come about through conversations between the Students' Union and the College and presents a platform of accountability both for staff and for students. This document outlines what is expected from students studying here and exactly what you can expect from the College.

The Students' Union is committed to seeing this Charter become an integral part of College life. Hopefully this will allow for better communication and working relationships between students and staff as we seek to continually further the development of this College and the courses offered into the future.

Jonathon Reid,
Student President 2020-21



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**You can expect Stranmillis University College to provide you, the student,
with the following, during your time of study:**

Safe and pleasant surroundings in which to work and study. This includes the safeguarding of all personal information in compliance with the requirements of the General Data Protection Regulation and the Freedom of Information Act.

Treat you respectfully regardless of gender, religious belief, community background, race/ethnic origin, disability, marital status, sexual orientation, age or dependant circumstances.

Register you as a student and provide induction to an active learning community.

Arrange guidance, assistance and advice on academic matters, welfare, disability support, finance, tuition and accommodation fees, scholarships, bursaries etc.

Nurture your skills and abilities to enhance your future employability.

Maintain a programme of extra-curricular, cultural, recreational, social and sporting activities.

Inform you on a regular basis regarding your work and progress.

Let you have access to lifelong learning opportunities on a range of subjects.

Let you enjoy the benefits of study placements in national and international settings.

Introduce you to expert practitioners engaging in ground breaking research and high quality scholarship.

Student representatives will be encouraged to represent the views of the student body and promote the corporate image of the University College in a wider context.



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In return, you, the Stranmillis University College student, are expected to:

Study and comply with the University College regulations on academic study and general conduct around the University College. Behave responsibly at all times in order to enhance the College's reputation in the community.

Treat other students and staff respectfully regardless of gender, religious belief, community background, race/ethnic origin, disability, marital status, sexual orientation, age or dependant circumstances.

Register as a student and be prepared to engage in induction to an active learning community. Read the relevant documentation on College services and have an informed understanding of them.

Aim to ensure that your academic work is of high quality and reflects the best effort that you are capable of. Attend all organised learning activities and examinations.

Nurture your skills and abilities to enhance your own future employability.

Maintain an interest in the University College's programme of extra-curricular, cultural, recreational, social and sporting activities. Be prepared to make your own individual contribution.

Inform your tutors or other relevant College staff if you are experiencing difficulty with your academic work or if health or personal circumstances are hindering your work and progress.

Look at innovative ways of learning and acquiring essential life skills for a fast changing and uncertain world of the future.

Look carefully at the benefits of study placements in national and international settings.

Inform your tutors in advance if you are unable to attend a learning/teaching session, examination or are unable to submit work on time.

Student representatives will be encouraged to represent the views of the student body and promote the corporate image of the University College in a wider context.